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## **OTHER INFORMATION**

Our Drivers are happy to assist with loading and unloading of elderly or disabled passengers, and providing assistance in carrying parcels or personal affects between the vehicle and the entrance to business and home. For insurance reasons we cannot go inside your home, but we can help



Please remember that we are a “*Shared-Ride Taxi*” service. Therefore, you must allow adequate travel time to and from appointments and allow for short delays, as others may be scheduled to ride with you. Every attempt will be made to get you to your destination on time.

Please see your driver for taxi rules & regulations or visit [www.cityofberlin.net](http://www.cityofberlin.net) for more information.

Last updated Jan 15, 2018

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The City of Berlin contracts with Classic Cab to provide shared ride taxi service to the general public and all it’s programs without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Classic Cab is an equal opportunity employer. Equal Opportunity in service delivery means;

- Equal Access to program services
- Equal benefits from program services
- Equal treatment within program services

Any persons who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of Berlin.

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC, 20590

For more information on the City of Berlin’s civil rights program, or the procedure to file a complaint, please visit [www.cityofberlin.net](http://www.cityofberlin.net) or contact City Hall at 920-361-5400 or 108 N. Capron St., Berlin, WI 54923. You can also e-mail [jolson@cityofberlin.net](mailto:jolson@cityofberlin.net) with questions or concerns.

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## **CITY OF BERLIN SHARED-RIDE TAXI SERVICE**



**Classic Cab**

**745 Broadway**

**Berlin, WI 54923**

**Phone: 920-361-3616**

**[mascoutin@live.com](mailto:mascoutin@live.com)**



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## **AREA SERVED**

**CLASSIC CAB OPERATES  
WITHIN THE CITY OF BERLIN  
INCLUDING A 5 MILE RADIUS  
SURROUNDING THE CITY OF  
BERLIN**



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## **SHARED –RIDE TAXI SERVICE HOURS**

**Monday - Saturday  
7:30 am - 5:30 pm**

**Sundays  
7:30 am - 3:00pm**

**Holidays—By Appt Only**

**Reservations accepted during service  
hours as listed.**

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## **AFTER HOURS OPERATION**

After hours appointments are possible at the discretion of Classic Cab. There may be additional costs associated with after hours services. Please contact Classic Cab at (920)361-3616 for further information on after hours service options.

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## **FARES**

Fares due upon boarding.

**\$3.00 Adult** Additional passenger \$.75  
Children under 5 free w/  
adult

**\$2.00 Senior/Disabled**

**\$2.00 Students**

**NOTE: All rates are subject to an  
additional charge of \$1.50 on trips  
outside city limits.**



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## **HANDICAP ACCESSIBILITY**

Specialized service is available for disabled and elderly individuals who require door to door assistance from the shared ride operator. Notice must be given when making reservations if passenger is in a wheelchair or requires special door to door assistance. Additional time is required to load and unload wheelchair passengers. Please note clients must be dressed and ready to go when driver arrives.

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## **SAFE**

Passenger safety is our number one priority. We are safe while on the road and our drivers will make sure you get inside safely too!

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## **RELIABLE**

We strive to pick up our passengers within 10 minutes from the call being dispatched. You may call us at (920) 361-5400 to let us know if this goal is not being met.

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## **HELPFUL**

Please let us know if you need or desire assistance. Many customers do not want or need assistance, so we will assume curb-to-curb service unless you tell us you need otherwise.

Our drivers will gladly help carry a load of groceries to your front-door. If you have physical limitations, our driver will lend you an arm and walk along side you.

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